

Hospitality Management, Diploma

School of Culinary Arts/Pastry Arts/Hospitality Management

Program Description

The Hospitality Management Diploma program is designed to prepare students for mid-levels of management positions in the hospitality industry. Emphasis is given to the development of hospitality knowledge and skills in essential areas such as sanitation, customer service, and management. Business attire may be required for some classes.

Career Opportunities

Graduates of the hospitality management diploma program may accept positions as restaurant industry shift manager, food production manager, lodging industry supervisor, and dietary supervisor.

Program Learning Outcomes

Upon successful completion of this program, students will be able to:

- Identify procedures and responsibilities of departmental teams with a hospitality operation.
- Identify and satisfy diverse customer expectations.
- Demonstrate sound practices of sanitation and safety.
- Utilize technology to maintain systems of operation.
- Evaluate and write menus, purchase orders and inventories.
- Coordinate a hospitality team.
- Identify foods and prepare according to recipe.

| Sugg. Term | Seq # | Course ID | Course Title | Cr. | Prereq/Coreq(Co) | Options Available |
|------------|-------|-----------|--|-----|------------------|-------------------|
| 1st Fall | 1 | PDV 101 | First Year Seminar | 1 | | |
| | 2 | CUL 104 | Foundations of Cooking and Baking | 3 | | |
| | 3 | FSM 103 | Introduction to the Hospitality Industry | 3 | | |
| | 4 | FSM 118 | Sanitation | 2 | | |
| | 5 | CPT 150 | Microcomputer Concepts | 3 | | |
| 1st Spring | 6 | FSM 215 | Purchasing and Operations | 3 | | |
| | 7 | FSM 113 | Customer Service | 3 | | |
| | 8 | CUL 105 | Foods I | 4 | CUL 104 | |
| | 9 | FSM 235 | Supervision and Training | 3 | | |
| 2nd Fall | 10 | CUL 220 | Culinary Bistro | 4 | CUL 105 | |
| | 11 | HMT 266 | Event Management | 3 | FSM 103 | |
| | 12 | FSM 117 | Waitstaff/Dining Room Training | 1 | | |
| | 13 | FSM 119 | Beverage Management | 1 | | FSM 120 |

Minimum Program Credits

34

HOSP